

GUIDE TO FORBEARANCE

WHAT IS FORBEARANCE?

Forbearance means "to bear with" or "to have patience with." It is the opportunity to press pause on mortgage payments. Payments that are not made during the pause WILL be due later, meaning the forbearance is NOT forgiveness.

HOW DOES FORBEARANCE WORK?*

NOW

While forbearance should be your last resort, it's a better option than foreclosure. If you genuinely need it, take advantage of it. Here's how:

- 1.) Find your mortgage statement to determine your servicer (whom you pay).
- 2.) Go to that company's website.
- 3.) Click the button that references COVID-19, CARES Act, or Forbearance.
- 4.) Complete the application. They may follow up later for more information.

Before your forbearance agreement ends, the servicer will reach out to you to check the status and talk about your options to repay the full amount you postponed.

- If your hardship still exists, forbearance can be extended.
- If your hardship has been resolved, you'll agree on a plan to repay the amount you owe.

Once established, follow your repayment plan.

A forbearance agreement will not be reported to credit bureaus as a derogatory or missed payment. Monitor your credit report to confirm. NOTE: While credit will not be impacted, past forbearance does have the potential to affect your future loan options.

*These process guidelines are for loans backed by Fannie Mae and Freddie Mac. For FHA and VA loans, ask your servicer for process specifics.

LATER

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